



Case: S ECI 2023 05830 Filed on: 01/07/2025 02:37 PM

### 1. What is a class action?

Where seven or more people have claims that arise out of similar circumstances, a class action can be brought by a lead plaintiff on their own behalf and as a representative of others. People in the represented group are called 'group members'.

The class action will resolve the factual and legal issues common to the plaintiff and group members. This is an efficient way for the legal system to determine the claims of large numbers of people that arise from the same or similar events or circumstances.

# 2. Who is the JB Hi-Fi Class Action against, and what is the claim for?

The claim is against JB Hi-Fi Group Pty Ltd (**JB Hi-Fi**). The JB Hi-Fi Class Action seeks compensation on behalf of group members who have purchased extended warranties from JB Hi-Fi, on the basis of allegations that JB Hi-Fi has engaged in misleading or deceptive conduct or unconscionable conduct and/or that group members have purchased the warranties, which are alleged to be of little or negligible value because of the existence of statutory warranties, on the basis of mistake as to their value.

### 3. Who is a group member in the JB Hi-Fi Class Action?

The JB Hi-Fi Class Action is on behalf of persons who purchased an extended warranty (known from time to time as Extended Care, Extra Care or Customer Care), between 1 January 2011 and the date of filing the case (8 December 2023).

A complete definition of 'group member' is in paragraph 3 of the Amended Statement of Claim.

#### 4. What is the role and responsibility of the lead plaintiff?

The role of the lead plaintiff is to be the representative for the class. The lead plaintiff will give instructions to Maurice Blackburn regarding the conduct of the case and may give evidence during the proceeding. In hearing the lead plaintiff's case, the Court will be asked to make findings in relation to questions of fact and/or law that are common to all group members. In this case the lead plaintiff is Jeremey Clarke.

#### 5. Who is the law firm acting for the lead plaintiff?

Maurice Blackburn Lawyers.

### 6. How is the JB Hi-Fi Class Action Funded?

On 23 May 2025, the Honourable Justice Nichols made a group costs order (**GCO**) in the JB Hi-Fi Class Action. A GCO is an order of the Court in which the legal costs payable to the law practice representing the lead plaintiff and the group members are calculated as a percentage of the amount of any damages award or settlement amount recovered in the proceeding.

The Court ordered that the GCO percentage be 30%. This means that Maurice Blackburn's legal

costs will be calculated as 30% of any damages award or settlement amount recovered in the proceeding.

The GCO percentage can be adjusted by the Court at any time over the course of the proceeding, including and up until the conclusion of the trial or any settlement.

In no circumstances will group members in the JB Hi-Fi Class Action be liable to pay any 'out of pocket' costs, whether or not the case is successful.

Maurice Blackburn has entered into a costs sharing agreement with CF FLA Australia Investments 4 Pty Ltd to fund the class action.

Under the costs sharing agreement, Maurice Blackburn and CF FLA Australia Investments 4 Pty Ltd will share the funding obligations. All costs associated with the class action will therefore be borne by Maurice Blackburn and CF FLA Australia Investments 4 Pty Ltd, unless there is a successful outcome to the class action (such as a settlement approved by the Court, or judgment awarding damages to group members).

# 7. How are legal fees and disbursements charged?

If the case is successful legal costs would be deducted from the settlement sum or a damages award, and in this sense would be shared among the plaintiff and group members. As stated above, the Court has made a GCO which has been determined by the Court to be 30% of the amount of any damages award or settlement. Group members will never have to pay anything upfront or out of their own pockets.

If the class action is unsuccessful, the plaintiff and group members will not have to pay any costs to Maurice Blackburn or to the defendant. Because of the GCO, Maurice Blackburn is liable for any costs payable to the defendant. Maurice Blackburn is also liable to give any security for costs to the defendant, if required.

#### 8. Are there currently any other class actions against JB Hi-Fi?

No.

# 9. Who can group members contact for further information about the case?

The best source of information about the JB Hi-Fi class action is the Maurice Blackburn website.

Group members may also contact Maurice Blackburn in relation to inquiries relating to inquiries, at no out of pocket cost, via:

Email jbhificlassaction@mauriceblackburn.com.au

Phone 1800 411 708

Post Maurice Blackburn Lawyers JB Hi-Fi Class Action Level 21, 380 La Trobe Street Melbourne VIC 3000